

PILOT4DEV General Sales Conditions

1. Payments

- 1.1. Payments can be made online (Checkout Portal) or Offline (Bank transfer).
- 1.2. Payments need to be effective before the deadline mentioned for each event
2. For events, the payment is made either online or for evening networking events in cash at the registration desk. For events, refund is not possible. A retraction is however possible within 24 hours after the purchase.

2. Cancellation and Refund

- 2.1. For study visits, there is a deadline for each event, after which cancellation and refund are not possible anymore. Please read the conditions carefully.
- 2.2. For membership fees, payment is made after completing the membership form. There is no refund possible in case the member moves or changes activity. Retraction is only possible for online payments in a period of 24 hours.
- 2.3. For retraction or cancellation/refund, the delay is between 1 and 2 months for refund.
- 2.4. In case a study visit is cancelled, the participants are refunded within a period of 2 weeks.

3. Responsibilities and Insurance

- 3.1. For study visits, participants need to have a private civil responsibility, health and social insurance.
- 3.2. The organization withdraws any responsibility on possible theft or damage to goods during the trip
- 3.3. PILOT4DEV also denies any responsibility for individual accidents during free time
- 3.4. Participants need to mention in advance any specific travel condition and dietary requirements.

4. Data and Privacy

- 4.1. PILOT4DEV respects the data and privacy of members and participants
- 4.2. We do not use cookies but we simply analyze the number of views on our website.

5. Claims and Litigation issues

- 5.1. For any claim, please contact the customer service: contact@pilot4dev.com
- 5.2. For any litigation issue, the right jurisdiction is the jurisdiction of Brussels.